

16 October 2020 : NOTIFICATION OF COVID-19 CASE

It is with regret that we inform you that the husband of a patient receiving treatment with us, has been tested positive for Covid-19 on conducting routine testing. The patient herself has also been tested and was negative.

We have been in liaison with the relevant District Health Office under Ministry of Health, and have undertaken the required Risk Assessment for all staff who had been in contact with the patient and / or her husband. Our team have all been assessed as Low Risk as we have been following the required Personal Protective Equipment (“PPE”) protocols in place, and thus are not required to quarantine or do any further testing. Even though not required, we have still proceeded with testing and quarantine for our team members.

We have thoroughly disinfected and sanitised our premises utilising an external Specialist service provider on 16 October 2020 for the continued safety of our patients and team alike. With the completion of this exercise, we have been advised that we can conduct operations as normal from 17 October 2020. *As an added precautionary measure, DC Mall has undertaken to sanitise and disinfect the entire Mall premises on 16 October 2020 as well.*

The wellbeing of our patients and team are of utmost priority to us during these trying times. We have taken full precautionary measures and will continue to cooperate with the relevant authorities to manage this situation in the best possible way.

We would like to emphasise to everyone again of the importance of wearing a 3 ply mask, physical distancing and frequently washing / sanitising your hands. Rest assured, our team have been following these guidelines and will continue to do so. For any enquiries you may send an email to mgmt@klfertility.com or call +6012-5036280.

Let's all do what we can to keep ourselves and everyone around us safe.

Thank You.

The Management, KL Fertility Centre @ DC Mall

